

To: All SEVIS Users
Date: Jan. 4, 2016
Re: Limited Access to the SEVP Response Center
Number: 1601-01

General Information

This message is to inform you that the Student and Exchange Visitor Program (SEVP) Response Center (SRC) is experiencing a phone system outage. As a result, stakeholders may have limited access to the SRC while SEVP works to ensure that proper operations are fully restored.

Stakeholders are encouraged to email the SRC at sevp@ice.dhs.gov and use [Study in the States](#) to answer general SEVP-related questions, or Student and Exchange Visitor Information System-related [technical questions](#).

Please continue to monitor SEVP broadcast messages and the SEVIS message board for additional information regarding SEVP's current phone system outage.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with "Broadcast Message 1601-01 – Comment" entered in the subject line.

Disclaimer

The Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.