

### **U.S. Department of Homeland Security**

U.S. Immigration and Customs Enforcement Office of Professional Responsibility ICE Inspections Washington, DC 20536-5501

# Office of Detention Oversight Follow-Up Compliance Inspection 2024-002-350

# Enforcement and Removal Operations ERO New York Field Office

Orange County Jail (NY) Goshen, New York

May 21-23, 2024

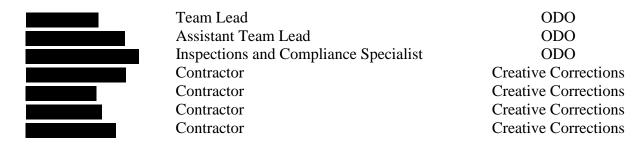
# FOLLOW-UP COMPLIANCE INSPECTION of the ORANGE COUNTY JAIL (NY)

Goshen, New York

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### FOLLOW-UP COMPLIANCE INSPECTION TEAM MEMBERS



#### FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a follow-up compliance inspection of the Orange County Jail (NY) (OCJ) in Goshen, New York, from May 21 to 23, 2024. This inspection focused on the standards found deficient during ODO's last inspection of OCJ from November 28 to 30, 2023. The facility opened in 2001 and is owned by Orange County and operated by the Orange County Sheriff's Department. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at OCJ in 2007 under the oversight of ERO's Field Office Director in New York (ERO New York). The facility operates under the National Detention Standards (NDS) 2019.

A facility administrator handles daily operations and manages support personnel. Aramark Correctional Food Services provides food services, Keefe Group provides commissary services, and WellPath provides medical services at the facility. The facility was accredited by the National Commission on Correctional Health Care in April 2018, the American Correctional Association in June 2019, and the New York State Sheriffs' Association in January 2023.

Capacity and Population Statistics	Quantity
ICE Bed Capacity <sup>2</sup>	
Average ICE Population <sup>3</sup>	
Adult Male Population (as of May 20, 2024)	
Adult Female Population (as of May 20, 2024)	

During its last rated inspection, in Fiscal Year (FY) 2024, ODO found no deficiencies.

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<sup>&</sup>lt;sup>1</sup> This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours.

<sup>&</sup>lt;sup>2</sup> Data Source: ERO Custody Management Division Authorized Facility List as of May 20, 2024.

<sup>&</sup>lt;sup>3</sup> Ibid.

#### FOLLOW-UP COMPLIANCE INSPECTION PROCESS

ODO conducts biannual oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more detainees, and where detainees are housed for longer than 72-hours, to assess compliance with ICE National Detention Standards. In FY 2021, to meet congressional requirements, ODO began conducting follow-up inspections at all over-72-hour ICE detention facilities with an ADP of 10 or more detainees that ODO conducted a full inspection of earlier in the FY. Follow-up inspections focus on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being, and other standards ODO found deficient during the previous rated inspection in order to assess the facility's corrective actions taken to address those previously cited deficiencies.<sup>4</sup>

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as "deficiencies." ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with "C" under the *Compliance Inspection Findings* section of this report.

While follow-up inspections are intended to focus on previously identified deficiencies, ODO will conduct a complete review of several core standards, which include but are not limited to Medical Care, Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Admission and Release, Classification, and Funds and Personal Property. ODO may decide to conduct a second full inspection of a facility in the same FY based on additional information obtained prior to ODO's arrival on-site. Factors ODO will consider when deciding to conduct a second full inspection will include the total number of deficiencies cited during the first inspection, the number of deficient standards found during the first inspection, the completion status of the first inspection's uniform corrective action plan (UCAP), and other information ODO obtains from internal and external sources ahead of the follow-up compliance inspection. Conditions found during the inspection may also lead ODO to assess new areas and identify new deficiencies or areas of concern should facility practices run contrary to ICE standards. Any areas found non-compliant during both the full and follow-up inspection are annotated as "Repeat Deficiencies" in this report.

<sup>&</sup>lt;sup>4</sup> ODO reviews the facility's compliance with selected standards in their entirety.

## FINDINGS BY NATIONAL DETENTION STANDARDS 2019 **MAJOR CATEGORIES**

NDS 2019 Standards Inspected <sup>5,6</sup>	Deficiencies
Part 1 - Safety	
Environmental Health and Safety	0
Sub-Total	0
Part 2 - Security	
Admission and Release	0
Custody Classification System	0
Facility Security and Control	0
Funds and Personal Property	0
Use of Force and Restraints	0
Special Management Units	0
Staff-Detainee Communication	0
Sub-Total	0
Part 4 - Care	
Food Service	0
Hunger Strikes	0
Medical Care	0
Personal Hygiene	0
Significant Self-Harm and Suicide Prevention and Intervention	0
Sub-Total	0
Part 5 - Activities	
Recreation	0
Telephone Access	0
Sub-Total	0
Part 6 - Justice	
Grievance System	0
Sub-Total	0
Total Deficiencies	0

For greater detail on ODO's findings, see the Follow-up Compliance Inspection Findings section of this report.
 Beginning in FY 2024, ODO instituted a process of rotating all standards every other year. As a result, some standards may not be present in all inspections.

#### **DETAINEE RELATIONS**

ODO interviewed 25 detainees, who each voluntarily agreed to participate. None of the detainees made allegations of discrimination, mistreatment, or abuse. All detainees reported satisfaction with facility services.

#### FOLLOW-UP COMPLIANCE INSPECTION FINDINGS

#### **CARE**

#### FOOD SERVICE (FS)

During the inspection of the "Large" freezer temperature log, ODO observed 103 instances of recorded temperatures between 12–29 degrees Fahrenheit (F) for the months of April and May 2024, respectively; however, the United States Department of Agriculture (USDA) and Food Safety and Inspection Service (FSIS) recommends maintaining freezer temperatures at or below 0 degrees F. ODO cited this observation as an **Area of Concern**.

#### CONCLUSION

During this inspection, ODO assessed the facility's compliance with 16 standards under NDS 2019 and found the facility in compliance with all 16 standards. Since OCJ's last full inspection in November 2023, the facility has maintained a high level of compliance with NDS 2019. ODO noted one area of concern regarding freezer temperatures above the USDA and FSIS recommended level. A completed UCAP was not required for OCJ's last inspection as ERO New York continues its effective oversight of facility operations. ODO recommends ERO New York continue to work with the facility to ensure the facility maintains its high-level of compliance with NDS 2019.

Compliance Inspection Results Compared	FY 2024 Full Inspection (NDS 2019)	FY 2024 Follow-Up Inspection (NDS 2019)
Standards Reviewed	24	16
Deficient Standards	0	0
Overall Number of Deficiencies	0	0
Priority Component Deficiencies	0	0
Repeat Deficiencies	0	0
Areas Of Concern	0	1
Corrective Actions	0	0
Facility Rating	Superior	N/A