

### **U.S. Department of Homeland Security**

U.S. Immigration and Customs Enforcement Office of Professional Responsibility ICE Inspections Washington, DC 20536-5501

# Office of Detention Oversight Follow-Up Compliance Inspection 2024-002-353

# Enforcement and Removal Operations ERO Boston Field Office

Plymouth County Correctional Facility Plymouth, Massachusetts

June 4-6, 2024

# FOLLOW-UP COMPLIANCE INSPECTION of the PLYMOUTH COUNTY CORRECTIONAL FACILITY

# Plymouth, Massachusetts

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# FOLLOW-UP COMPLIANCE INSPECTION TEAM MEMBERS

Team Lead	ODO
Senior Inspections and Compli	ance Specialist ODO
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Contractor	Creative Corrections
Observer	ODO
Observer	ODO

#### FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a follow-up compliance inspection of the Plymouth County Correctional Facility (PCCF) in Plymouth, Massachusetts, from June 4 to 6, 2024. This inspection focused on the standards found deficient during ODO's last inspection of PCCF from December 5 to 7, 2023. The facility opened in 1994 and is owned and operated by the Plymouth County Sheriff's Office. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at PCCF in 1994 under the oversight of ERO's Field Office Director in Boston (ERO Boston). The facility operates under the National Detention Standards (NDS) 2019.

A superintendent handles daily facility operations and manages support personnel. Trinity Services provides food services, Correctional Psychiatric Services Health Care provides medical care, and Keefe Commissary provides commissary services at the facility. The facility was accredited by the American Correctional Association in September 2020.

Capacity and Population Statistics	Quantity
ICE Bed Capacity <sup>2</sup>	
Average ICE Population <sup>3</sup>	
Adult Male Population (as of June 4, 2024)	
Adult Female Population (as of June 4, 2024)	

During its last rated inspection, in Fiscal Year (FY) 2024, ODO found 1 deficiency in the following area: Significant Self-Harm and Suicide Prevention and Intervention (1).

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<sup>&</sup>lt;sup>1</sup> This facility holds male detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours.

<sup>&</sup>lt;sup>2</sup> Data Source: ERO Custody Management Division Authorized Facility List as of June 3, 2024.

<sup>3</sup> Ihid

#### FOLLOW-UP COMPLIANCE INSPECTION PROCESS

ODO conducts biannual oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more detainees, and where detainees are housed for longer than 72-hours, to assess compliance with ICE National Detention Standards. In FY 2021, to meet congressional requirements, ODO began conducting follow-up inspections at all over-72-hour ICE detention facilities with an ADP of 10 or more detainees that ODO conducted a full inspection of earlier in the FY. Follow-up inspections focus on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being, and other standards ODO found deficient during the previous rated inspection to assess the facility's corrective actions taken to address those previously cited deficiencies.<sup>4</sup>

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as "deficiencies." ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with "C" under the *Compliance Inspection Findings* section of this report.

While follow-up inspections are intended to focus on previously identified deficiencies, ODO will conduct a complete review of several core standards, which include but are not limited to Medical Care, Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Admission and Release, Classification, and Funds and Personal Property. ODO may decide to conduct a second full inspection of a facility in the same FY based on additional information obtained prior to ODO's arrival on-site. Factors ODO will consider when deciding to conduct a second full inspection will include the total number of deficiencies cited during the first inspection, the number of deficient standards found during the first inspection, the completion status of the first inspection's uniform corrective action plan (UCAP), and other information ODO obtains from internal and external sources ahead of the follow-up compliance inspection. Conditions found during the inspection may also lead ODO to assess new areas and identify new deficiencies or areas of concern should facility practices run contrary to ICE standards. Any areas found non-compliant during both the full and follow-up inspection are annotated as "Repeat Deficiencies" in this report.

<sup>&</sup>lt;sup>4</sup> ODO reviews the facility's compliance with selected standards in their entirety.

### FINDINGS BY NATIONAL DETENTION STANDARDS 2019 **MAJOR CATEGORIES**

NDS 2019 Standards Inspected <sup>5,6</sup>	Deficiencies
Part 1 - Safety	•
Environmental Health and Safety	0
Sub-Total	0
Part 2 - Security	•
Admission and Release	0
Custody Classification System	0
Facility Security and Control	0
Funds and Personal Property	0
Use of Force and Restraints	0
Special Management Units	0
Staff-Detainee Communication	0
Sub-Total	0
Part 4 - Care	
Food Service	0
Hunger Strikes	0
Medical Care	0
Personal Hygiene	0
Significant Self-Harm and Suicide Prevention and Intervention	0
Sub-Total	0
Part 5 - Activities	•
Recreation	0
Telephone Access	0
Sub-Total	0
Part 6 - Justice	
Grievance System	0
Sub-Total	0
Total Deficiencies	0

For greater detail on ODO's findings, see the Follow-up Compliance Inspection Findings section of this report.
 Beginning in FY 2024, ODO instituted a process of rotating all standards every other year. As a result, some standards may not be present in all inspections.

#### DETAINEE RELATIONS

ODO interviewed 24 detainees, who each voluntarily agreed to participate. None of the detainees made allegations of discrimination, mistreatment, or abuse. All detainees reported satisfaction with facility services.

#### FOLLOW-UP COMPLIANCE INSPECTION FINDINGS

ODO found no deficiencies during the inspection.

#### CONCLUSION

During this inspection, ODO assessed the facility's compliance with 16 standards under NDS 2019 and found the facility in compliance with all 16 standards. Since PCCF's last rated inspection in December 2023, the facility's performance has trended upward. PCCF went from 1 deficiency and 1 standard in December 2023 to no deficient standards during this follow-up compliance inspection. ODO received a completed UCAP for the facility's last ODO inspection in February 2024, which likely resolved the previously cited deficiency. ODO recommends ERO Boston continue to work with the facility in accordance with contractual obligations.

Compliance Inspection Results Compared	FY 2024 Full Inspection (NDS 2019)	FY 2024 Follow-Up Inspection (NDS 2019)
Standards Reviewed	24	16
Deficient Standards	1	0
Overall Number of Deficiencies	1	0
Priority Components Deficiencies	0	0
Repeat Deficiencies	0	0
Areas Of Concern	0	0
Corrective Actions	0	0
Facility Rating	Superior	N/A