



**U.S. Department of Homeland Security**  
U.S. Immigration and Customs Enforcement  
Office of Professional Responsibility  
ICE Inspections  
Washington, DC 20536-5501

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**Office of Detention Oversight  
Special Review  
2024-002-300**

**Enforcement and Removal Operations  
ERO Miami Field Office**

**Collier County Naples Jail Center  
Naples, Florida**

**April 9-11, 2024**

**SPECIAL REVIEW  
of the  
COLLIER COUNTY NAPLES JAIL CENTER  
Naples, Florida**

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## FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a special review of the Collier County Naples Jail Center (CCNJC) in Naples, Florida, from April 9 to 11, 2024.<sup>1</sup> The facility opened in 1985 and is owned and operated by the Collier County Sheriff’s Office. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at CCNJC in 2007 under the oversight of ERO’s Field Office Director in Miami (ERO Miami). The facility operates under the National Detention Standards (NDS) 2019.

[REDACTED] A chief handles daily facility operations and manages [REDACTED] support personnel. Summit Food Services provides food services, Armor Correctional Health Services, Inc. provides medical care, and Oasis Commissary Services provides commissary services at the facility. The facility was accredited by the National Commission on Correctional Health Care in March 2021 and the Florida Corrections Accreditation Commission in October 2021.

Capacity and Population Statistics	Quantity
ICE Bed Capacity <sup>2</sup>	[REDACTED]
Average ICE Population <sup>3</sup>	[REDACTED]
Adult Male Population (as of April 9, 2024)	[REDACTED]
Adult Female Population (as of April 9, 2024)	[REDACTED]

During its last rated inspection, in Fiscal Year (FY) 2023, ODO found 2 deficiencies in the following area: Environmental Health and Safety (2).

<sup>1</sup> This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours.

<sup>2</sup> Data Source: ERO Custody Management Division Authorized Facility List as of April 8, 2024.

<sup>3</sup> *Ibid.*

## SPECIAL REVIEW PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more, and where detainees are housed for over 72 hours, to assess compliance with ICE national detention standards. While these inspections focus on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being, in FY 2024 ODO added additional standards to the scope of each full inspection to ensure ODO inspects every standard at each facility at least once every other year.<sup>4</sup>

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as “deficiencies.” ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Compliance Inspection Findings* section of this report.

In FY 2022, ODO began conducting special reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1 to 9 detainees. Additionally, ODO began conducting unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating; however, for facilities that are not contractually obligated to an ICE NDS, those ratings will be for ERO’s informational purposes. ODO will conduct a complete review of several core standards, in accordance with the facility’s contractually required ICE NDS or in accordance with the ICE NDS listed in the current ERO Custody Management Division Authorized Facility List for facilities that are not contractually obligated to an ICE NDS, which may include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Significant Self-harm and Suicide Prevention and Intervention, Hunger Strikes, Food Service, Environmental Health and Safety, Special Management Units (SMU) or Hold Rooms (if the facility does not have an SMU), Use of Force and Restraints/Use of Physical Control Measures, and Sexual Abuse and Assault Prevention and Intervention.

Upon completion of each special review or unannounced inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating uniform corrective action plans (UCAPs); and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in their decision-making to better allocate resources across the agency’s entire detention inventory.

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<sup>4</sup> ODO reviews the facility’s compliance with selected standards in their entirety.

## FINDINGS BY NATIONAL DETENTION STANDARDS 2019 MAJOR CATEGORIES

NDS 2019 Standards Inspected <sup>5,6</sup>	Deficiencies
<b>Part 1 - Safety</b>	
Environmental Health and Safety	0
<b>Sub-Total</b>	<b>0</b>
<b>Part 2 - Security</b>	
Post Orders	0
Use of Force and Restraints	0
Special Management Units	0
Sexual Abuse and Assault Prevention and Intervention	0
<b>Sub-Total</b>	<b>0</b>
<b>Part 4 - Care</b>	
Food Service	0
Hunger Strikes	0
Medical Care	0
Personal Hygiene	0
Significant Self-Harm and Suicide Prevention and Intervention	0
<b>Sub-Total</b>	<b>0</b>
<b>Total Deficiencies</b>	<b>0</b>

<sup>5</sup> For greater detail on ODO's findings, see the *Special Review Findings* section of this report.

<sup>6</sup> During a special review, ODO will review a facility's compliance with at least 10 individual standards.

## DETAINEE RELATIONS

The facility’s ICE detainee population count was zero during the entire inspection; therefore, ODO did not conduct any detainee interviews. Despite the facility housing no detainees during the inspection, the facility maintains an active contract to house ICE detainees and had an FY 2023 ADP of 8, meeting the ODO requirement for special reviews.

## SPECIAL REVIEW FINDINGS

ODO found no deficiencies during this inspection.

## CONCLUSION

During this special review, ODO assessed the facility’s compliance with 10 standards under NDS 2019 and found the facility in compliance with all 10 standards. Since CCNJC’s last special review in April 2023, the facility has maintained a high-level overall compliance with NDS 2019. CCNJC went from 1 deficient standard and 2 deficiencies in April 2023 to no deficient standards and no deficiencies during this most recent special review. ODO received the facility’s completed UCAP for its last special review in April 2023, which resolved the previous deficiencies. ODO recommends ERO continue to work with the facility to ensure the facility maintains its high-level of compliance with NDS 2019.

<b>Compliance Inspection Results Compared</b>	<b>FY 2023 Special Review (NDS 2019)</b>	<b>FY 2024 Special Review (NDS 2019)</b>
Standards Reviewed	10	10
Deficient Standards	1	0
Overall Number of Deficiencies	2	0
Priority Component Deficiencies	0	0
Repeat Deficiencies	1	0
Areas Of Concern	0	0
Corrective Actions	0	0
Facility Rating	Superior	Superior. <sup>7</sup>

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<sup>7</sup> ODO revised its rating system at the end of FY 2023, and beginning in FY 2024, facilities rated as “Superior” will have no or very minimal deficiencies and will have no repeat or priority component deficiencies.