

Office of Professional Responsibility

Collier County Naples Jail Center

Special Review 2025-003-036

December 3-5, 2024



U.S. Immigration
and Customs
Enforcement



U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
Office of Professional Responsibility
ICE Inspections
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**Office of Detention Oversight
Special Review
2025-003-036**

**Enforcement and Removal Operations
ERO Miami Field Office**

**Collier County Naples Jail Center
Naples, Florida**

December 3-5, 2024

**SPECIAL REVIEW
of the
COLLIER COUNTY NAPLES JAIL CENTER
Naples, Florida**

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FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a special review of the Collier County Naples Jail Center (CCNJC) in Naples, Florida, from December 3 to 5, 2024.¹ The facility opened in 1985 and is owned by Collier County and operated by Collier County Sheriff’s Office. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at CCNJC in 2007 under the oversight of ERO’s Field Office Director in Miami (ERO Miami). The facility operates under the National Detention Standards (NDS) 2019.

[REDACTED] A chief handles daily facility operations and manages [REDACTED] support personnel. Summit Food Services provides food services, Yes Care Corp. provides medical care, and Oasis Commissary Services provides commissary services at the facility. The facility was accredited by the National Commission on Correctional Health Care in March 2021 and the Florida Corrections Accreditation Commission in October 2021.

Capacity and Population Statistics	Quantity
ICE Bed Capacity ²	[REDACTED]
Average ICE Population ³	[REDACTED]
Adult Male Population (as of December 3, 2024)	[REDACTED]
Adult Female Population (as of December 3, 2024)	[REDACTED]

During its last rated inspection, in Fiscal Year (FY) 2024, ODO found no deficiencies.

¹ This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours.

² Data Source: ERO Custody Management Division Authorized Facility List as of December 2, 2024.

³ *Ibid.*

SPECIAL REVIEW PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more, and where detainees are housed for over 72 hours, to assess compliance with ICE national detention standards. While these inspections focus on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being, in FY 2024 ODO added additional standards to the scope of each full inspection to ensure ODO inspects every standard at each facility at least once every other year.⁴

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as “deficiencies.” ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Special Review Findings* section of this report.

In FY 2022, ODO began conducting special reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1 to 9 detainees. Additionally, ODO began conducting unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating; however, for facilities that are not contractually obligated to an ICE NDS, those ratings will be for ERO’s informational purposes. ODO will conduct a complete review of several core standards, in accordance with the facility’s contractually required ICE NDS or in accordance with the ICE NDS listed in the current ERO Custody Management Division Authorized Facility List for facilities that are not contractually obligated to an ICE NDS, which may include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Significant Self-harm and Suicide Prevention and Intervention, Hunger Strikes, Food Service, Environmental Health and Safety, Special Management Units (SMU) or Hold Rooms (if the facility does not have an SMU), Use of Force and Restraints/Use of Physical Control Measures, and Sexual Abuse and Assault Prevention and Intervention.

Upon completion of each special review or unannounced inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating uniform corrective action plans (UCAPs); and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in their decision-making to better allocate resources across the agency’s entire detention inventory.

⁴ ODO reviews the facility’s compliance with selected standards in their entirety.

FINDINGS BY NATIONAL DETENTION STANDARDS 2019 MAJOR CATEGORIES

NDS 2019 Standards Inspected ^{5,6,7}	Deficiencies
Part 1 - Safety	
Environmental Health and Safety	0
Sub-Total	0
Part 2 - Security	
Use of Force and Restraints	0
Special Management Units	0
Sexual Abuse and Assault Prevention and Intervention	0
Sub-Total	0
Part 4 - Care	
Food Service	0
Hunger Strikes	1
Medical Care	3
Significant Self-Harm and Suicide Prevention and Intervention	0
Sub-Total	4
Part 5 - Activities	
Recreation	0
Sub-Total	0
Part 6 - Justice	
Detainee Handbook	1
Sub-Total	1
Total Deficiencies	5

⁵ For greater detail on ODO’s findings, see the *Special Review Findings* section of this report.

⁶ Beginning in FY 2024, ODO instituted a process of rotating all standards every other year. As a result, some standards may not be present in all inspections.

⁷ During a special review, ODO will review a facility’s compliance with at least 10 individual standards.

DETAINEE RELATIONS

The facility's ICE detainee population count was zero during the inspection; therefore, ODO did not conduct any detainee interviews. Despite the facility housing no detainees during the inspection, the facility maintains an active contract to house ICE detainees and had an ADP of 9 for FY 2024, meeting the ODO requirement for special reviews.

SPECIAL REVIEW FINDINGS

CARE

HUNGER STRIKES (HS)

ODO reviewed █ facility custody staff training files and found in █ out of █ files, facility staff were initially trained to recognize hunger strike but did not receive annual training thereafter (**Deficiency HS-1⁸**).

MEDICAL CARE (MC)

ODO reviewed six detainee physical examinations conducted by a registered nurse and found in all six examinations a provider did not conduct a review of those examinations (**Deficiency MC-29⁹**).

ODO reviewed █ detainee medical records and found in █ out of █ records, the facility health care practitioner did not obtain specific signed and dated consent forms prior to performing a medical examination and/or treatment (**Deficiency MC-92¹⁰**). **This is a priority component.**

ODO reviewed the facility-specific handbook and found the handbook did not include information on how detainees or their representatives may request and receive the detainee's medical records (**Deficiency MC-102¹¹**).

⁸ "All staff shall be trained initially and annually thereafter to recognize the signs of a hunger strike, and to implement the procedures for referral for medical assessment and for management of a detainee on a hunger strike." See ICE NDS 2019, Standard, Hunger Strikes, Section (II)(A).

⁹ "When a physical examination is not conducted by a provider, it must be reviewed by a provider." See ICE NDS 2019, Standard, Medical Care, Section (II)(E).

¹⁰ "The facility health care practitioner will obtain specific signed and dated consent forms from all detainees before any medical examination or treatment, except in emergency circumstances." See ICE NDS 2019, Standard, Medical Care, Section (II)(O).

¹¹ "Detainees and their representatives shall be allowed to request and receive medical records pursuant to facility policy, which shall be communicated to the detainee in the facility handbook." See ICE NDS 2019, Standard, Medical Care, Section (II)(P).

JUSTICE

DETAINEE HANDBOOK (DH)

ODO reviewed █ detainee files and found in █ out of █ files, no signed acknowledgement the detainees received their facility-specific handbooks, and in █ out of █ files, no acknowledgement the detainees received their ICE National Detainee Handbooks (**Deficiency DH-9**¹²). **This is a priority component.**

CONCLUSION

During this special review, ODO assessed the facility’s compliance with 10 standards under NDS 2019 and found the facility in compliance with 7 of those standards. ODO found five deficiencies in the remaining three standards. Since CCNJC’s last rated inspection in April 2024, the facility’s compliance with NDS 2019 has trended downward. CCNJC went from having no deficient standards in April 2024 to 3 deficient standards and 5 deficiencies during this most recent special review. A UCAP was not required for ODO’s last inspection of CCNJC in April 2024. ODO recommends ERO Miami work with the facility to resolve any deficiencies in accordance with contractual obligations.

Compliance Inspection Results Compared	FY 2024 Special Review (NDS 2019)	FY 2025 Special Review (NDS 2019)
Standards Reviewed	10	10
Deficient Standards	0	3
Overall Number of Deficiencies	0	5
Priority Component Deficiencies	0	2
Repeat Deficiencies	0	0
Areas Of Concern	0	0
Corrective Actions	0	0
Facility Rating	Superior	Good

¹² “The facility will document and maintain a detainee acknowledgement of receipt of the ICE National Detainee Handbook and facility handbook.” See ICE NDS 2019, Standard, Detainee Handbook, Section (II)(F).



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