

Office of Professional Responsibility

**Orange County Jail (FL)
Inspection 2024-003-437**

August 13–15, 2024



U.S. Immigration
and Customs
Enforcement



U.S. Department of Homeland Security
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Office of Detention Oversight
Special Review
2024-003-437

Enforcement and Removal Operations
ERO Miami Field Office

Orange County Jail (FL)
Orlando, Florida

August 13-15, 2024

**SPECIAL REVIEW
of the
ORANGE COUNTY JAIL (FL)
Orlando, Florida**

TABLE OF CONTENTS

FACILITY OVERVIEW	4
SPECIAL REVIEW PROCESS	5
FINDINGS BY NATIONAL DETENTION STANDARDS 2019 MAJOR CATEGORIES	6
DETAINEE RELATIONS	7
SPECIAL REVIEW FINDINGS	7
SAFETY	7
ENVIRONMENTAL HEALTH AND SAFETY	7
SECURITY	7
SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION	7
CARE	8
MEDICAL CARE	8
CONCLUSION	8

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FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a special review of the Orange County Jail (FL) (OCJFL) in Orlando, Florida, from August 13 to 15, 2024.¹ The facility opened in 1976 and is owned and operated by Orange County. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at OCJFL in 1996 under the oversight of ERO’s Field Office Director in Miami (ERO Miami). ICE is an authorized user of this facility under a United States Marshals Service Intergovernmental Agreement contract, which does not specify an ICE National Detention Standard (NDS), and ODO inspected to the NDS listed on the ERO Custody Management Division Authorized Facility List as of August 8, 2024. OCJFL was inspected against the NDS 2019, and ODO’s assigned rating is for ERO’s informational purposes only.

[REDACTED] A captain handles daily facility operations and manages [REDACTED] support personnel. Trinity Services provides food services, Orange County Health Services Department provides medical care, and Aramark Food Services provides commissary services at the facility. The facility was accredited by the National Commission on Correctional Health Care in November 2019 and the American Correctional Association in August 2021.

Capacity and Population Statistics	Quantity
ICE Bed Capacity ²	[REDACTED]
Average ICE Population ³	[REDACTED]
Adult Male Population (as of August 13, 2024)	[REDACTED]
Adult Female Population (as of August 13, 2024)	[REDACTED]

This was ODO’s first compliance inspection of OCJFL.

¹ This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods less than 72 hours.

² Data Source: ERO Custody Management Division Authorized Facility List as of August 8, 2024.

³ *Ibid.*

SPECIAL REVIEW PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more, and where detainees are housed for over 72 hours, to assess compliance with ICE national detention standards. While these inspections focus on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being, in FY 2024 ODO added additional standards to the scope of each full inspection to ensure ODO inspects every standard at each facility at least once every other year.⁴

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as “deficiencies.” ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Compliance Inspection Findings* section of this report.

In FY 2022, ODO began conducting special reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1 to 9 detainees. Additionally, ODO began conducting unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating; however, for facilities that are not contractually obligated to an ICE NDS, those ratings will be for ERO’s informational purposes. ODO will conduct a complete review of several core standards, in accordance with the facility’s contractually required ICE NDS or in accordance with the ICE NDS listed in the current ERO Custody Management Division Authorized Facility List for facilities that are not contractually obligated to an ICE NDS, which may include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Significant Self-harm and Suicide Prevention and Intervention, Hunger Strikes, Food Service, Environmental Health and Safety, Special Management Units (SMU) or Hold Rooms (if the facility does not have an SMU), Use of Force and Restraints/Use of Physical Control Measures, and Sexual Abuse and Assault Prevention and Intervention.

Upon completion of each special review or unannounced inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating uniform corrective action plans (UCAPs); and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in their decision-making to better allocate resources across the agency’s entire detention inventory.

⁴ ODO reviews the facility’s compliance with selected standards in their entirety.

FINDINGS BY NATIONAL DETENTION STANDARDS 2019 MAJOR CATEGORIES

NDS 2019 Standards Inspected ^{5,6,7}	Deficiencies
Part 1 - Safety	
Environmental Health and Safety	1
Sub-Total	1
Part 2 - Security	
Use of Force and Restraints	0
Special Management Units	0
Sexual Abuse and Assault Prevention and Intervention	4
Sub-Total	4
Part 4 - Care	
Food Service	0
Hunger Strikes	0
Medical Care	2
Personal Hygiene	0
Significant Self-Harm and Suicide Prevention and Intervention	0
Sub-Total	2
Part 5 - Activities	
Recreation	0
Sub-Total	0
Total Deficiencies	7

⁵ For greater detail on ODO's findings, see the *Special Review Findings* section of this report.

⁶ During this special review, ODO will review a facility's compliance with at least 10 individual standards.

⁷ Beginning in FY 2024, ODO instituted a process of rotating all standards every other year. As a result, some standards may not be present in all inspections.

DETAINEE RELATIONS

The facility's ICE detainee population count was zero during the entire inspection; therefore, ODO did not conduct any detainee interviews. Despite the facility housing no detainees during the inspection, the facility maintains an active contract to house ICE detainees and had an FY 2023 ADP of 1, meeting the ODO requirement for special reviews.

SPECIAL REVIEW FINDINGS

SAFETY

ENVIRONMENTAL HEALTH AND SAFETY (EHS)

ODO toured two housing units, and found in three out of three showers in unit 3-C, soap wrappers and paper debris on the floors and evidence of mildew on the grout borders of the floors, walls, and ceilings. Additionally, in one out of three showers in unit 3-C, missing floor tiles (**Deficiency EHS-58⁸**).

SECURITY

SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION (SAAPI)

ODO interviewed ERO Miami staff, reviewed the facility's Prison Rape Elimination Act/ SAAPI policy and procedures, and found ERO Miami did not review nor approve the facility's written SAAPI policy (**Deficiency SAAPI-14⁹**).

ODO interviewed ERO Miami staff, reviewed the facility's medical staff training, and found ERO Miami did not approve the facility's training for examining and treating victims of sexual abuse (**Deficiency SAAPI-39¹⁰**).

ODO toured 10 housing units and found in 10 out of 10 units, no posted ICE/ERO-provided sexual abuse and assault awareness notices to include the name of the SAAPI compliance manager and the locations of local victim-support organizations (**Deficiency SAAPI-52¹¹**).

⁸ "Environmental health conditions will be maintained at a level that meets recognized standards of hygiene: ...

2) General: Facility cleanliness and sanitation shall be maintained. All surfaces, fixtures, and equipment shall be kept clean and in good repair."

See ICE NDS 2019, Standard, Environmental Health and Safety, Section (II)(I)(2).

⁹ "The facility's written policy and procedures must be reviewed and approved by ICE/ERO." See ICE NDS 2019, Standard, Sexual Abuse and Assault Prevention and Intervention, Section (II)(A).

¹⁰ "Facility medical staff shall be trained in procedures for examining and treating victims of sexual abuse in facilities where medical staff may be assigned these activities. This training shall be subject to the review and approval of ICE/ERO." See ICE NDS 2019, Standard, Sexual Abuse and Assault Prevention and Intervention, Section (II)(E).

¹¹ "ICE/ERO will provide a sexual abuse and assault awareness notice to be posted on all housing-unit bulletin boards, as well as a "Sexual Assault Awareness Information" pamphlet to be distributed. The facility shall post with this notice the name of the facility PSA Compliance Manager and information about local organizations that can assist detainees who have been victims of sexual abuse and assault, including mailing addresses and telephone numbers

ODO interviewed the facility’s captain and found the facility did not prepare an annual negative report to indicate the facility had no sexual assaults (**Deficiency SA-API-161**.¹²).

CARE

MEDICAL CARE (MC)

ODO reviewed the facility’s detainee handbook and found it did not notify detainees nor their representatives on how to request and receive copies of their medical records (**Deficiency MC-102**.¹³).

ODO reviewed six detainee medical transfer summaries and found in six out of six summaries, no tuberculosis (TB) screening results nor current TB status (**Deficiency MC-113**.¹⁴).

CONCLUSION

During this special review, ODO assessed the facility’s compliance with 10 standards under NDS 2019 and found the facility in compliance with 7 of those standards. ODO found seven deficiencies in the remaining three standards. Because ODO inspected OCJFL for the first time, ODO did not conduct a trend analysis of this facility. ODO recommends ERO Miami continue to work with OCJFL to resolve any deficiencies that remain outstanding in accordance with contractual obligations.

Compliance Inspection Results Compared	No Previous ODO Inspection	FY 2024 Special Review (NDS 2019)
Standards Reviewed	N/A	10
Deficient Standards	N/A	3
Overall Number of Deficiencies	N/A	7
Priority Component Deficiencies	N/A	0
Repeat Deficiencies	N/A	N/A
Areas Of Concern	N/A	0
Corrective Actions	N/A	0
Facility Rating	N/A	Good

(including toll-free hotline numbers where available).” See ICE NDS 2019, Standard, Sexual Abuse and Assault Prevention and Intervention, Section (II)(F)(3).

¹² “If the facility has not had any reports of sexual abuse and assault during the annual reporting period, then the facility shall prepare a negative report.” See ICE NDS 2019, Standard, Sexual Abuse and Assault Prevention and Intervention, Section (II)(M)(5).

¹³ “Detainees and their representatives shall be allowed to request and receive medical records pursuant to facility policy, which shall be communicated to the detainee in the facility handbook.” See ICE NDS 2019, Standard, Medical Care, Section (II)(P).

¹⁴ “The summary shall include, at a minimum, the following items: ...

2) Tuberculosis (TB) screening results (including results date) and current TB status if TB disease is suspected or confirmed.”

See ICE NDS 2019, Standard, Medical Care, Section (II)(Q)(3)(b)(2).



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