

# Office of Professional Responsibility

## Salt Lake County Metro Jail Inspection 2024-003-211

September 24-26, 2024



U.S. Immigration  
and Customs  
Enforcement



**U.S. Department of Homeland Security**  
U.S. Immigration and Customs Enforcement  
Office of Professional Responsibility  
ICE Inspections  
Washington, DC 20536-5501

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**Office of Detention Oversight**  
**Special Review**  
**2024-003-211**

**Enforcement and Removal Operations**  
**ERO Salt Lake City Field Office**

**Salt Lake County Metro Jail**  
**Salt Lake City, Utah**

**September 24-26, 2024**

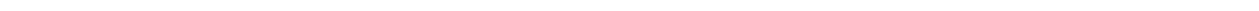
**SPECIAL REVIEW  
of the  
SALT LAKE COUNTY METRO JAIL  
Salt Lake City, Utah**

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## **SPECIAL REVIEW TEAM MEMBERS**



Team Lead  
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ODO  
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Creative Corrections  
Creative Corrections

## FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) attempted to conduct a special review of the Salt Lake County Metro Jail (SLCMJ) in Salt Lake City, Utah, from September 24 to 26, 2024.<sup>1</sup> SLCMJ opened in 1993 and is owned and operated by the Salt Lake County Sheriff’s Office. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at SLCMJ in 1993 under the oversight of ERO’s Field Office Director in Salt Lake City (ERO Salt Lake City). ICE is an authorized user of this facility under a United States Marshals Service Intergovernmental Agreement contract, which does not specify an ICE National Detention Standard (NDS). ODO intended to inspect SLCMJ against the NDS 2019, which is the NDS listed on the ERO Facility List as of September 16, 2024. ODO’s assigned rating would have been for ERO’s informational purposes only.



A jail captain handles daily facility operations and manages [redacted] support personnel. Aramark Corporation provides food services, Wellcon provides medical care, and Keefe Commissary provides commissary services at the facility. SLCMJ does not hold accreditations from any outside entities.

Capacity and Population Statistics	Quantity
ICE Detainee Bed Capacity <sup>2</sup>	[redacted]
Average ICE Detainee Population <sup>3</sup>	[redacted]
Male Detainee Population (as of September 24, 2024)	[redacted]
Female Detainee Population (as of September 24, 2024)	[redacted]

During its last rated inspection in FY 2023, ODO found 16 deficiencies in the following areas: Food Service (7); Environmental Health and Safety (6); Recreation (1); and Detainee Handbook (2).

<sup>1</sup> This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours.

<sup>2</sup> Data Source: ERO Custody Management Division Authorized Facility List as of September 16, 2024.

<sup>3</sup> *Ibid.*

## SPECIAL REVIEW PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more, and where detainees are housed for over 72 hours, to assess compliance with ICE national detention standards. While these inspections focus on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being, in FY 2024 ODO added additional standards to the scope of each full inspection to ensure ODO inspects every standard at each facility at least once every other year.<sup>4</sup>

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures as “deficiencies.” ODO also highlights instances in which the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Special Review Findings* section of this report.

In FY 2022, ODO began conducting special reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1 to 9 detainees. Additionally, ODO began conducting unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating; however, for facilities that are not contractually obligated to an ICE NDS, those ratings will be for ERO’s informational purposes. ODO will conduct a complete review of several core standards, in accordance with the facility’s contractually required ICE NDS or in accordance with the ICE NDS listed in the current ERO Custody Management Division Authorized Facility List for facilities that are not contractually obligated to an ICE NDS, which may include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Significant Self-harm and Suicide Prevention and Intervention, Hunger Strikes, Food Service, Environmental Health and Safety, Special Management Units (SMU) or Hold Rooms (if the facility does not have an SMU) Use of Force and Restraints/Use of Physical Control Measures, and Sexual Abuse and Assault Prevention and Intervention.

Upon completion of each special review or unannounced inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating uniform corrective action plans (UCAPs); and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in its decision-making to better allocate resources across the agency’s entire detention inventory.

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<sup>4</sup> ODO reviews the facility’s compliance with selected standards in their entirety.

## CONCLUSION

ODO attempted to conduct an on-site special review of SLCMJ; however, on September 6, 2024, SLCMJ notified ERO Salt Lake City it refused this ODO-scheduled, on-site special review. SLCMJ's refusal of the ODO special review resulted in ODO marking all line items that would have been inspected as deficient and assigning a facility rating of "Failure" to this inspection. This is the first inspection for SLCMJ that ODO assigned a facility rating of "Failure." ODO recommends ERO Salt Lake City try obtain the facility's compliance with ODO inspections and if the facility continues to refuse, discontinue its use of SLCMJ until SLCMJ permits and passes an ODO compliance inspection.

<b>Compliance Inspection Results Compared</b>	<b>FY 2023 Special Review (NDS 2019)</b>	<b>FY 2024 Special Review (NDS 2019)</b>
Standards Reviewed	10	N/A
Deficient Standards	4	N/A
Overall Number of Deficiencies	16	N/A
Priority Component Deficiencies	5	N/A
Repeat Deficiencies	N/A	N/A
Areas Of Concern	1	N/A
Corrective Actions	0	N/A
Facility Rating	Acceptable	Failure



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