



ERO | CPD

Legal Access Program FACT SHEET



Overview

The Legal Access team at headquarters works on matters related to access to legal resources and representation for detained individuals in ICE custody as mandated by U.S. law, current detention standards, and ICE policies.

Examples of legal access projects include:

- Serving as a resource for field offices to enhance programming and access to legal resources and representation
- Increasing the availability of and access to self-help legal resources
- Facilitating expanded availability of and access to Legal Orientation Program (LOP) or other Know Your Rights (KYR) programming
- Identifying and implementing best practices to facilitate detainees' access to counsel and legal resources, including providing support to field offices in on-going litigation involving legal access issues;
- Ensuring proper routing and resolution of case inquiries and concerns related to legal access from detainees and stakeholders; and
- Maintaining the ERO Legal Access Resource Center on inSight.

Current Initiatives

Communication

- Expand the use of free video conferencing technology for confidential meetings between detainees and legal representatives.
- Improve the coordination and access to confidential communication and exchange of documents between legal service providers and detainees.

Resources

- Develop resources for internal and external stakeholders including detainees, ICE employees, detention contract staff, and legal access stakeholders. Resources include:
 - **Law Library Electronic Law Library (ELL) & Law Library Coordinator Manual** – Assist with updating the ELL with material and information, access to training for the ELL, and development of a resource manual for Law Library Coordinators and other facility staff.
 - **Legal Orientation Program (LOP) flyer** – Fillable form that includes information for 9 languages on the LOP and is meant to inform the detainee population of the facility LOP provider, the LOP hours of operation, and LOP contact information, as well as information on the nationwide LOP Information Line program.
 - **Law Library Flyer** – Fillable form for facilities with information in 9 languages on hours of operation and the process for requesting assistance in the law library.
 - **Legal Access Facility Resource Guide** – Designed for Detention Reporting Information Line call analysts, the guide contains information about LOP service providers, law library information, and other important information as it relates to persons with disabilities or limited English proficiency for each over 72-hour facility.
 - **Virtual Attorney Visitation Program flyer and notice** – These resources inform detainees and legal access stakeholders of the availability of virtual attorney client visitation at a particular facility.
 - **Legal Access in Detention at a Glance flyer** – Designed for external stakeholders, this document contains information and resources for legal representatives who represent individuals detained in ICE custody.
 - **Detention Standards Overview** – These topical flyers provide a brief overview of various legal access related detention standards.

Training and Field Engagement

- Liaise with designated Legal Access Points of Contact (POC) to facilitate coordination with field offices to address issues and implement best practices that enhance detainee access to legal resources and representation.
- Design and provide training to ICE ERO field officers on ICE detention standards and their nexus to legal access issues.

Legal Orientation Programming & Know Your Rights (KYR) Information

- Coordinate with the Executive Office of Immigration Review (EOIR) and field offices with implementing LOP services.
- Enhance access to LOP materials, which are available in over 30 languages and in additional audio/visual formats on inSight.
- Disseminate American Bar Association's KYR video (English/Spanish/French) to field offices.

Additional Information and Contacts

For more information on this topic, please submit inquiries to (b)(7)(E) @ice.dhs.gov.

The ERO Legal Access Resource Center is available on inSight [here](#).